



Return Policy

Internet/Phone Sales

We sell only the highest quality optics in our web store. Scopes are inspected before shipping (Nightforce Scopes are shipped factory sealed with Nightforce inspection sticker) and carefully packaged.

Your total satisfaction is very important to us. High-end rifle scopes are complex and require the user willingness to learn how to use them properly. Call us or call the manufacturers if you have doubts and make sure that you ordered the right scope before placing your order. If you did not, please do not install it or tamper with it, re-package it on its original box and packaging and contact us for a return.

The Scopesmith provides full refund minus shipping in all returns of scopes in NEW condition returned in the original packaging and with all the original contents, **customers need to request a Return Authorization Number by voice or email within 5 business days of receipt and use the UPS shipping label that will be provided by us.** We will assess a 20% re-stocking fee for scopes that have being mounted, whose turrets have being disassembled, or missing components. We inspect under magnification the tube, glass and turret screws in any returned scope. The Scopesmith reserves the right of refusing to issue a refund if the scope is negligently damaged. For our customer's protection, we will not re-sell any scope that is not new. Returned damaged or mounted scopes will cause us losses only partially offset by the re-stocking fee.

By opening the manufacturer's scope box you agree to the terms of this Policy.

Contact information:

customer_service@thescopeSmith.com or

(281)-384-1482

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